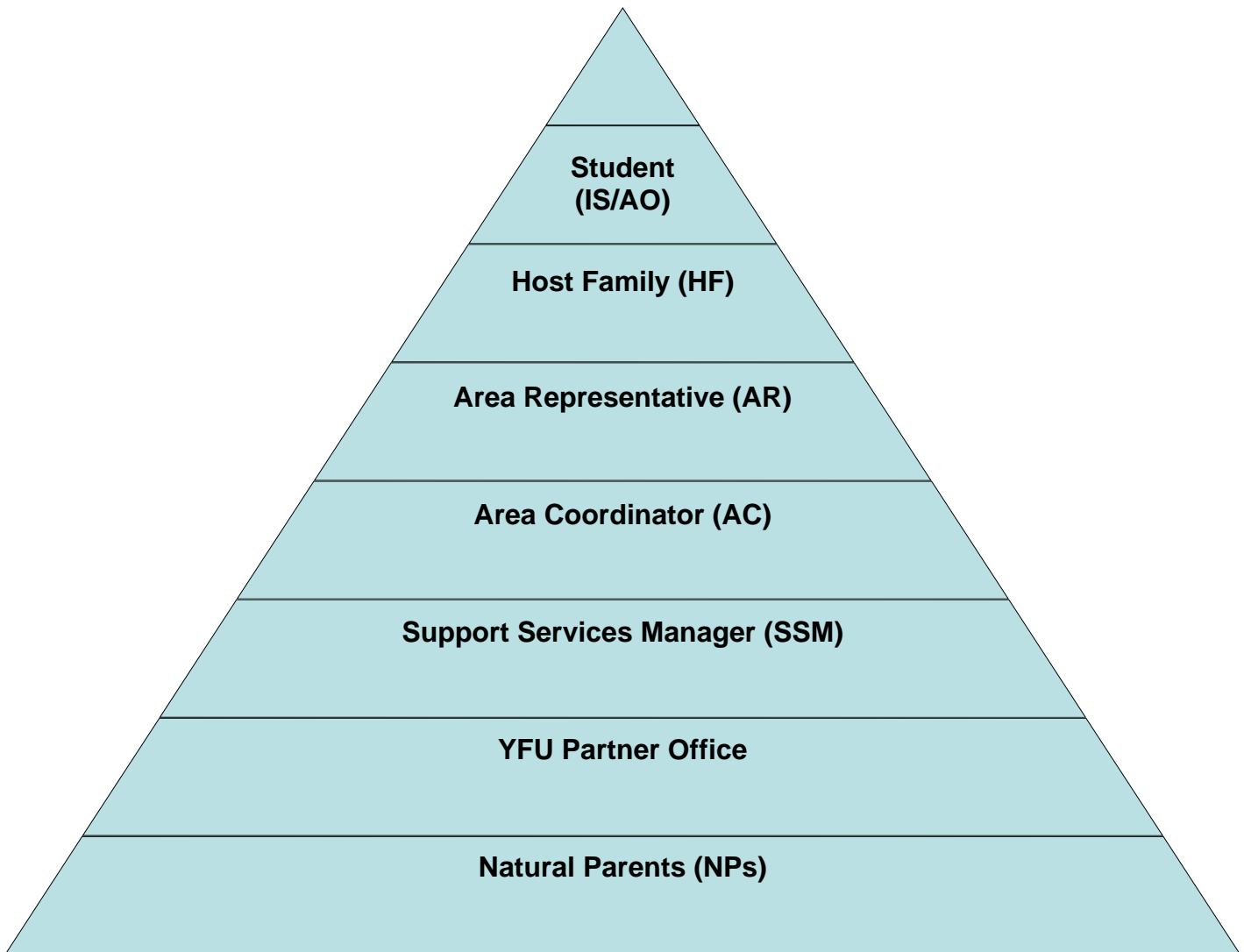




# Support Org Chart



**The SSM will keep the Field Director (FD) informed on support issues. FDs are responsible for assisting the Area Coordinator and Area Representative with student replacement if the need arises.**

**International Students (IS) and American Overseas students (AO) should contact their natural parents directly for the following needs:**

- 1. Money**
- 2. Obtaining school transcripts, questions about school credit**
- 3. Obtaining medical records**
- 4. Verification of package/mail arrival**
- 5. Permission for special activities – trips, dangerous activities (forms, if needed, can be faxed to the NPs via the district office sending them to the partner country)**
- 6. General status updates when no specific concern exists**